



— SANTA MARIA VALLEY —
HUMANE SOCIETY

Tim Crum
Animal Shelter Services, LLC
12425 West Bell Road, Suite 117
Surprise, AZ 85378

Dear Mr. Crum,

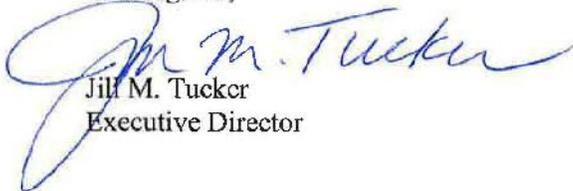
I would like to extend our sincere gratitude for your efforts in conducting a thorough shelter evaluation for the Santa Maria Valley Humane Society. Over the past five years, our organization has undergone rapid growth, completing a multi-million dollar capital campaign and relocating to our brand new, much larger adoption center and spay/neuter clinic. The timing for our organization was just right to assess our strengths, weaknesses, opportunities, and recommendations for next steps.

As Executive Director, I found it immensely valuable to have an objective third party take a detailed look at all aspects of our operations and facility. You approached your work with the utmost professionalism, bringing to the table years of experience working with a myriad of animal welfare organizations. It was truly a pleasure to work with you during your visit and I found your insights and suggestions to provide immediate value. I received positive feedback from our staff stating that they had enjoyed your visit, your pleasant demeanor, and thoughtful questions.

The observations in the shelter evaluation report were astute and well-documented. The recommendations provided were excellent and are now serving as the basis for our planning and continued growth and evolution as an organization.

On behalf of the animals and people we serve, thank you for professional assistance in helping us chart a path for the future. We will reap rewards for our investment in your services for years to come.

Best regards,



Jill M. Tucker
Executive Director

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